# **SOS Resource Guide**

**Military One Source** 

(800) 342-9697 - www.militaryonesource.com

**Tragedy Assistance for Survivors** 

(800) 959-8277 (taps) - www.taps.org

**Social Security Administration** 

(800) 772-1213 - www.socialsecurity.gov

**Department of Veterans Affairs** 

(800) 827-1000 - www.vba.va.gov/survivors

Tri Care -North

(800) 877-2273 - www.tricare.mil/mybenefit

**Gold Star Mothers** 

(212) 265-0991 - (856) 809-0790 (local)

www.goldstarmoms.com/dept/nj

**Gold Star Wives** 

(888) 751-6350 - www.goldstarwives.org

Legal Services of NJ

(888) 576-5529 - www.lsnjlaw.org

**National Suicide Prevention Hot line** 

(800) TALK 8255

www.suicidepreventionlifeline.org



Services
Building 5428
Fort Dix, NJ 08640





Ft. Olx NJ / Picatinny Arsenal











Losing a loved one is one of the most difficult things anyone can go through. Survivor

Outreach Services (SOS) connects you with people who can help you move forward and find strength.

Many times after you have lost a loved one, there are unresolved issues or questions that may surface months or years after the loss. We understand that new issues and

Casualty Assistance Officer has concluded his or her duties.

# SURVIVOR OUTREACH SERVICES

questions may surface long after the

SOS demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families. SOS is a holistic and multi-agency approach to delivering services to Survivors by providing services at the garrisons and communities closest to where Families live. SOS will allow the Army to better identify the needs of others touched by the loss of a Solider.

#### **OUR MISSION**

- Expand and improve services to Survivors
- Define roles and responsibilities for all agencies and all components
- Improve responsiveness and streamline the assistance process for Families
- Benefits Coordinators, Financial Counselors, and Support Coordinators locally available to Survivors

#### BENEFITS COORDINATORS

Benefits Coordinators will provide expertise on local, state and Federal benefits. They will work with the Casualty Assistance Officer to provide guidance and assistance to the Family with benefits, applications, and linkage with benefit providers.

### FINANCIAL COUNSELORS

Financial Counselors provide financial assistance, investment education and estate planning to assist the surviving Family member to reach financial goals. Financial Counselors work closely with the Casualty Assistance Benefit Coordinator and legal assistance to ensure estate and financial issues are addressed.

### SUPPORT COORDINATORS

Support Coordinators function as the long term support personnel for Survivors. Support

Coordinators will coordinate support groups, briefings to the community and leadership, and provide life skills and supportive counseling. Support Coordinators work closely with Casualty Assistance Center Benefits Counselors and the Casualty Assistance Officer to ensure the Survivor receives the necessary services.

# **SOS Support Coordinators**

Ms Susan Mullen LCSW (609) 562-3797 susan.c.mullen.civ@mail.mil

Ms Terese B. Acocella (609) 298-1196 teresa.b.acocella@us.army.mil

Ms Julie Kennedy (609) 562-7892 julianne.kennedy@us.army.mil

Mr Clarence Lacy (973) 724-5219
<a href="mailto:clarence.m.lacy.civ@mail.mil">clarence.m.lacy.civ@mail.mil</a>
Army community Service

Bldg. 119

Picatinny Arsenal, NJ 07801

# **SOS Financial Counselors**

Mr Gene Novitski CFP® (609) 562-2186 eugene.w.novitski.civ@mail.mil

Mr Joe Parisi CFP® (609) 562-7872 joseph.m.parisi@usar.army.mil

# **Benefits Coordinator**

Ms Tammy Branson (609) 562-3147 tammy.a.branson.civ@mil.mail